Dialogue and Engagement with Stakeholders

Customers

Initiatives

- Enhancement of proposal capabilities
- Improvement of technical capabilities
- Maintenance and development of support capabilities
- Opening of the showroom
- Utilization of technical Center

Concerns

- Solving problems (achieving manpower saving, productivity improvement, energy saving)
- Reliable safety
- Reliable support that does not stop production

Employees

Initiatives

- CI (corporate identity) development
- Enhancement of human resource development system
- Strengthen hierarchical education and training system according to career stage
- Conduct organizational diagnosis survey
- Enhancement of employment support systems in accordance with life stages
- Establish systems for diverse work styles
- Establishment of human rights policy, and implementation, training and education of human rights DD

Concerns

- Fair evaluation
- Securing opportunities for growth and self-fulfillment
- Diversity in the workplace
- Achieving diversity in the work environment

Sales activities
Catalog / Web
Exhibitions

Message from the president / company intranet
In-house bulletin boards / In-house newsletters
Goal management and evaluation feedback
Various training and seminars

YUSHIN

Daily operations
Visits to suppliers and subcontractors
Various training and seminars

General Meeting of Shareholders
/ Financial Results Briefing
Individual Engagement
Web

Suppliers/Business partners

Initiatives

- Declaration of Partnership Building
- Implementation of visits to suppliers and subcontractors
- Conduct training on laws and regulations such as Subcontract Act
- Formulation of human rights policy and implementation of DD
- Formulation of procurement guideline

Concerns

- Interactive communication
- Establishing appropriate business terms and conditions
- Clarification of requirements in quality

Shareholders and investors

Initiatives

- General Meeting of Shareholders
- Engagement with institutional investors (financial results briefings and individual meetings)
- Company information session for individual investors
- Individual inquiries
- Web-based information disclosure
- Publication of integrated reports (YUSHIN Report) and shareholder newsletters

Concerns

- Outline of measures for sustainable enhancement of corporate value
- Timing of achievement of medium-term management targets
- Timely and appropriate information disclosure